

ColorChlor Warranty

The conditions of the limited warranty between the customer (you) and the company (we) are as follows:

What Does the Warranty Cover?

The warranty covers the power supply unit, cable, electronics, and electrolytic generator for residential use only. The product must be installed properly and used in accordance with the manual and all applicable local codes and regulations.

What Does the Warranty not Cover?

The warranty does not cover any loss or damage to the product due to improper installation, product abuse, misuse, negligence, or improper maintenance of the product or spa. The warranty does not cover any loss or damage to the spa, spa components, users, or anything outside the product due to product failure. You assume all responsibility of using the product.

What Must You Do to Keep the Warranty in Effect?

You must use the product in accordance with the manual and all applicable local codes and regulations. You must keep the spa safe and properly maintained.

What Is Period of Coverage?

The period of coverage lasts 2 years from the date of purchase and applies to the original purchaser only. Replacement parts are covered for the remainder of the 2 year period.

What Will We Do to Correct a Problem?

We will first provide technical assistance either via email or phone to correct the problem. If necessary, we will either fix the product or replace the ColorChlor.

What Will You Do to Correct a Problem?

First contact technical support for assistance in correcting the problem either by email or phone and follow the instructions of the technical support representative. If the product needs further inspection or repair you will be given an RMA number that must be on the outside of the shipping box. Ship the ColorChlor to the service center.

Service Contact Information:

ControlOMatic
13433 Lime Kiln Road
Grass Valley, CA 95949
(530) 852-7063
techsupport@controlomatic.com